



## Spa Membership Terms and Conditions

### Member Benefits

Services included in this membership.

Now you can enjoy less stress, more energy and improved wellness on your schedule.

Tuesday to Friday from 9 am to 8 pm and Saturday from 9am to 5pm.

### Monthly Treatments

**Microdermabrasion - Teen Acne Facial - Hydrating Facial - Swedish Massage - Aromatherapy Massage - Endermology Cellulite Treatment - Any Aveda facial, massage or body treatment.**

### Additional service discounts

**10% off all regularly priced services\* or Optional Specialty Service Upgrades\*.**

### Additional product discounts

**5% off all regularly priced retail skincare\*.**

### Sharing Program

**Share one membership per month with a friend or family member for a transfer fee of only \$10 per Massage or Facial**

\*All member offers are already discounted and cannot be used in conjunction with promotions, coupons, Spa Finder, Spa Wish, or any other gift certificate not purchased directly from Balensi Spa.

### Membership Terms and Conditions

12 months membership on a monthly recurring basis.

Your enrollment fee of \$ 14.95 (not including any additional applicable taxes).

Your membership dues of \$ 55.00 will be due on and then due on or after the same day of each month hereafter until your membership expires or is terminated in accordance with this agreement.

\* Initial term of membership is one year. You may cancel your membership during the initial term only in the event that; you permanently relocate your residence more than a 25 mile radius away from Balensi Spa location; or a physician certifies that you are unable to receive facial or body services. All cancellations require 30 days written notice and are effective 30 days after the date received. Payments due prior to the effective date will be charged as scheduled.

\* Membership is not transferable. Member pricing is not transferable. Member pricing is not good with any other promotional offer and may not be combined with any other offers or discounts, nor purchased with Spa Finder, Spa Wish, or any other certificates not purchased directly from Balensi's Spa.

\* Month-to Month Payment: You have 4 weeks to use your monthly service(s). You can roll over any service for an additional 4 weeks („grace“ period). After 8 weeks any unused service(s) will expire. You may continue to redeem your membership services as long as your membership is in effect and is paid current. Upon termination or cancellation of your membership, all unredeemed membership services (with the exception of any services still in the „grace“ period) will expire.

\* You may freeze (no recurring charges during freeze) your membership for a period of 30 days (minimum) to 60 days (maximum). Memberships may be unfrozen at any time at least 30 days after the start of the freeze or will automatically recommence on the pre-determined freeze end date. At the end of the membership freeze term your dues will continue with your next scheduled recurring membership charge. Your membership expiration date will be extended by the amount of time that your membership was frozen.

\* We require 24 hours notice for any changes or cancellations to your scheduled appointment. Cancellations within 24 hours notice and same day cancellations will be charged against your membership benefits at 100% of the scheduled membership service price. If you do not call to cancel before the cancellation period or do not show up for your scheduled appointment you will be charged full list price for the scheduled service(s).

\* Membership offerings are auto-renewable. At the end of the initial term of membership, your monthly dues will automatically renew on a month-to-month basis unless you have elected otherwise on the Membership agreement. Balensi Spa is not responsible for lost or stolen articles or items. Balensi Spa reserves the right to change clinic rules, regulations, and pricing at any time upon providing reasonable notice. You agree to follow clinic rules and regulations. We have the right to refuse or discontinue service for any reason. A 1-hour session consists of a 50-minute massage/facial and time for dressing. Sharing, share one membership massage per month with a friend or family member for a transfer fee of only \$10 per massage or facial. **Members cannot have two (2) of the Happy Spa Hour services on the same day. (For example, a member cannot have a Happy Spa Hour service and a membership Happy Spa Hour service within the same day.)**

## **About Your Membership**

-Your Dues Based membership entitles you to a one (1) Happy Spa Hour service per month during the term of your membership. You are also entitled to discounts on certain products and services during the term of your agreement, as specified in Exhibit A. Your membership status must be active in order to redeem any membership services including membership pricing on selected services and products. Your membership services and product rates are not transferrable to any other person or entity. Picture ID may be required to establish membership enrollment, to redeem services, and to receive special membership pricing.

-You may cancel you membership only in the event that; you permanently relocate your residence more than a 25 mile radius away from Balensi Spa location; or a physician certifies that you are unable to receive facial or massage services. All cancellations require 30 days written notice and are effective 30 days after the date received. Payments due prior to the effective date will be charged as scheduled. Upon approval of your written request for membership cancellation during the initial membership term, you will be relieved from making any future membership dues payments. If you die or become disabled such that you are unable to redeem or receive all of your membership facials or massages, you and/or your estate will be relieved from making payment for membership services other than those you received prior to your death or disability. All cancellations and refunds under this section are effective upon the date of approval by the originating Balensi Spa, INC location of the proper documentation. All refunds will be for the months of membership remaining after the effective date of cancellation.

-You may freeze (no recurring charges during freeze) your membership for a period of 30 days (minimum) to 60 days (maximum). Memberships may be unfrozen at any time at least 30 days after the start of the freeze or will automatically recommence on the pre-determined freeze end date. At the end of the membership freeze term your dues will continue with your next scheduled recurring membership charge. Your membership expiration date will be extended by the amount of time that your membership was frozen. To initialize a freeze, simply complete the Membership Freeze request form at your local Balensi Spa location.

**[www.balensispa.com](http://www.balensispa.com)**